

Travel Assistance Services

Driving 100 or more miles from home...
prepare for the unforeseen

As an Occupational Accident insured, you have the power to manage unforeseen circumstances while driving 100 or more miles from home. This program helps you if you become sick or injured, and helps with your medical, personal, legal and informational needs. Key travel assistance services include:

Medical Assistance

- A global network of medical facilities and physicians
- Hospital admission guarantee
- Facilitation of hospital payment
- Medical monitoring to ensure you receive the best possible care
- Medical evacuation to the nearest hospital to provide an appropriate level of care
- And more...

Personal Assistance

- Legal referral
- Bail-bond assistance
- Translation and interpretation
- Emergency advance of funds

Informational Assistance

- Pre-travel information
- Weather, cultural differences and exchange rate
- Inoculation and immunization

For more details on Travel Assistance services, refer to the Certificate of Insurance enclosed as part of this Driver's Kit. For your convenience, the enclosed identification card is on the right panel of this brochure. The card includes specific toll-free numbers to use in the event of a travel emergency. Please add the phone numbers and policy details to your mobile phone.

Identity Management

Identity Theft and Resolution Services

From restoring your good name to safeguarding a deceased spouse's accounts, our services help manage an identity-related issue. Services are:

- **A Dedicated Fraud Specialist** works one-on-one with you throughout the resolution process. This includes working with all relevant parties, from credit bureaus and collection agencies to law enforcement and government.
- **Notification of Businesses, Agencies and Institutions** – The fraud specialist will prepare all correspondence necessary to notify relevant parties of the fraud. This specialist creates and maintains a comprehensive case file of phone calls, documentation and results. In addition, the specialist helps you place fraud alerts and freezes on your credit reports and helps enroll you in a state-identity-theft passport program, if necessary.
- **Victim Tools and Monitoring Services** – You will receive a full year of credit monitoring, as well as fraud monitoring of more than 1,000 public record databases at no cost.
- **Victim Education and Resources** – Access to unparalleled educational Web site on identity theft: www.xxx123.com

Identity Management Services gives you the power to manage the unforeseen circumstances often associated with the loss of one's identity. If you fear someone has stolen your identity or wish to take preventative actions call 000.000.0000. For your convenience, the enclosed identification card featuring the toll-free number is on the right panel of this brochure.

Discount Prescription Plan

Use the Discount Prescription Plan today!

To make prescription drugs more affordable, OneBeacon Services offers a Discount Prescription Plan giving you access to more than 11,000 generic and 5,000 brand prescription drugs at more than 45,000 pharmacies. Even if you already have insurance coverage, you may still find the card useful, as it can discount medications that your health plan doesn't cover. Using the OneBeacon Services Discount Prescription Plan is simple!

1. **Select a pharmacy/Find a price:** The card is valid at thousands of locations nationwide. Use the location and pricing tool provided at <http://xxx/123/yyy/456/xxx/789> to find a participating pharmacy near you and get pricing information on your prescription medications.
2. **Submit prescription:** Simply present your prescription to the pharmacist.
3. **Show the card:** Show your prescription-drug savings card to the pharmacist each time you place a prescription order. Special instructions are embedded in the card noting the appropriate discounted rate.


And that's it. Once the pharmacy fills the prescription, you will immediately receive the discounted price and save. If you have questions regarding the Discount Prescription Plan, contact OneBeacon Services at 1.800.527.1255; select prompt 3.

For your convenience, the enclosed discount card is on the right panel of this brochure.

Your Program Information:

You may wish to detach this panel, fold and keep in your wallet. Also, please add the toll-free numbers and policy details to your mobile phone's address book.

detach here

OneBeacon Assistance Services 


000.000.0000
000.000.0000 (call collect outside the U.S.)

Travel Assistance While Away from Home

Name: XXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Policy Number: XXXXXXXXXXXXXXXXXXXX

This is not a medical insurance card and is not a guarantee of service. To confirm eligibility of the cardholder, call the number above; reference the policy number shown. You may also be required to provide the name of the sponsoring organization. Eligibility will terminate when the employee or member is no longer employed by or a member of the sponsoring organization.

OneBeacon Services 


Identity Theft Management
call 000.000.0000

If you suspect you're a victim of identity theft or wish to take preventative action to protect your identity, call the number above immediately. Please identify yourself as a OneBeacon Services holder with your program number if listed below. You may also be required to provide the name of your employer.

Name: XXXXXXXXXXXXXXXXXXXXXXXXXXXX
XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX

Program Number: XXXXXXXXXXXXXXXXXXXX

Powered by
Identity Theft **911**

OneBeacon Services 

Discount Prescription Plan

Valid for the entire family

Member Services: 1.866.631.6694
Pharmacy Help Desk: 1.800.847.7147

Member ID: BCN6108 BIN: 009265
Group ID: BCN01 PCN: AG

Powered by
Agility™

THIS IS NOT INSURANCE - DISCOUNT ONLY
By using this card the holder agrees to the terms under which it was issued. Void where prohibited. Process all subscriptions electronically.

detach here

To report a claim,
call 1.866.568.2233

Your Occupational Accident policy number is:

XXXXXXXXXXXX

Reporting a claim...made simple, fast and efficient

If you become injured, report your claim 24 hours a day, seven days a week by calling OneBeacon's Accident and Health call center toll free at 1.866.568.2233. **Calling this number is the first step to reporting a claim.** Keep this number with you at all times. If you use a cell phone, OneBeacon recommends that you enter the number into your address book.

- A claims representative will guide you through the claims-reporting process and verify certain information about your coverage, ask specific questions related to the accident and complete the first claims notice in our claims system.
- If you would like to use a physician or hospital that participates in the network that OneBeacon utilizes, please call 866.568.2233 during normal business hours (9 to 5 ET, Monday through Friday). Using a participating facility provides certain advantages. These advantages can be detailed to you by your OneBeacon claim representative. If your injuries require immediate attention, please go directly to the nearest hospital for medical treatment or call 911.
- After you report your claim, a claims representative will mail the appropriate claim forms to you. Please complete and return the forms to OneBeacon as quickly as possible.



About OneBeacon

Protection...within reach!

Your OneBeacon Occupational Accident policy gives you financial protection for accidental death & dismemberment, accident disability and accident medical expenses for on-the-job injuries. You also have access to invaluable services that help you manage unforeseen circumstances associated with identity theft, escalating prescription-drug costs and travel emergencies.

OneBeacon recommends that you keep this information in your truck's glove compartment. If you need to report an Occupational Accident claim, proactively or reactively protect your identity, tap into travel-assistance services or simply fill a prescription, everything you need will be within easy reach.

OneBeacon Services, LLC, a member of the OneBeacon Insurance Group, was formed in 2008 to provide a range of services designed to help organizations and individuals protect themselves from certain emerging issues. These services, which are available worldwide, include identity theft resolution services, security breach services and travel assistance services, among others. OneBeacon Services' products can be purchased through specialty insurance producers and specific affinity relationships. For further information, visit www.onebeaconservices.com.

OneBeacon Insurance Group's underwriting companies offer a range of specialty and segmented commercial and personal insurance products sold primarily through select independent agents. As one of the oldest property and casualty insurers in the United States, OneBeacon traces its roots to 1831 and the Potomac Fire Insurance Company. Today, OneBeacon's specialty insurance products are available countrywide, and commercial and personal lines are offered in select geographic territories. OneBeacon's U.S. headquarters is in Canton, Massachusetts. The company is publicly traded on the New York Stock Exchange under the symbol "OB" (NYSE:OB). For further information, visit www.onebeacon.com.



Keeping You Safe On The Road

*Look inside for important claim
and service information...*

To report a claim,
call 1.866.568.2233

